



## CLEC APPLICATION FOR REGISTRATION

### 1. General Information

Federal Identification Number 27-1975032

Date of Application 8/10/10

Legal Name New Hampshire Optical Systems, LLC

Trade Name (d/b/a)  
in New Hampshire New Hampshire Optical Systems, LLC

Contact Person James R. Carmichael

Complete  
Mailing Address 75 Ski Hill Dr.  
Northfield, NH 03276

Phone Number 603-391-2909

Fax Number 603-621-0827

E-mail Address rcarmichael@nhosystems.com

### 2. History of Applicant

a. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been convicted of any felony not annulled by a court?

No

b. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers had any civil, criminal or regulatory sanctions or penalties imposed pursuant to any state or federal consumer protection law or regulation?

No

c. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers settled any civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?

No

d. Is the applicant, or are any of the general partners, corporate officers, director of the company, limited liability company managers or officers currently the subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?

No

e. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been denied certification in any other state.

If so, please list each state.

No

f. If the answer to any of the questions in a through e above is yes, please attach an explanation.





NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION  
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429  
603-271-2431  
www.puc.nh.gov

NHPUC Form CLEC-25  
Rate Schedule  
Cover Sheet  
Puc 449.10  
Rev. 03/30/06

## CLEC RATE SCHEDULE COVER SHEET

### 1. General Information

Federal Identification Number 27-1975032

CLEC Authorization Number \_\_\_\_\_ OR Date of Application 8/10/10

Legal Name New Hampshire Optical Systems, LLC

Trade Name (d/b/a)  
in New Hampshire New Hampshire Optical Systems, LLC

Regulatory Contact James R. Carmichael

Complete Mailing Address  
75 Ski Hill Dr  
Northfield, NH 03276

Phone Number 603-391-2909

Fax Number 603-621-0827

E-mail Address rcarmichael@nhosystems.com

### 2. Attachments


Attach rate sheets, and include

- The name of the service as appears on customer bills;
- The name of the service as appears on company provisioning documents;
- A brief description of service;
- The price at which the service is offered; and
- The date on which the price is effective.

Any rate schedule of more than ten pages shall include a table of contents and numbered pages.

### 3. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized  
Representative Signature  Title President

Printed Name James R. Carmichael Date 8/10/10

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
Please mail any documents to the above address.

**New Hampshire Optical Systems, LLC**  
**Effective January 1, 2010**

**Ethernet Line Service, where available**

Charges are for service from customer premises 'A' to customer premises 'B'.

| <b>Service – Within LATA 128</b>  | <b>Rate</b> |
|---|-------------|
| Monthly Recurring Charges   |             |
| • 10 Mbps Ethernet .....  | \$1,150.00  |
| • 50 Mbps Ethernet .....  | \$1,750.00  |
| • 100 Mbps Ethernet .....   | \$3,550.00  |
| • 1 Gbps Ethernet .....   | \$5,900.00  |
| Non Recurring Charges   |             |
| • Installation (A and B Premises) .....<br>(Not including any necessary construction charges) | \$2750.00   |



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## CONTACT INFORMATION

A telecommunications carrier must complete this form: 1) When requesting authorization to provide telecommunications service in New Hampshire by the Public Utilities Commission, 2) Annually, on or before March 31 of each year, or 3) When there have been changes to the information previously reported.



Check here if you would prefer electronic notices rather than notice by US Mail

Date 8/10/10

### 1. General Information

Federal Identification Number 27-1975032

CLEC Authorization Number \_\_\_\_\_

Legal Name New Hampshire Optical Systems, LLC.

Trade Name d/b/a

in New Hampshire New Hampshire Optical Systems, LLC.

Complete Mailing 75 Ski Hill Dr.

Address

Northfield, NH 03276

Phone Number 603-391-2909

Fax Number 603-621-0827

E-mail Address nhos@nhosystems.com

Website www.nhosystems.com

### 2. Person Responsible for Preparing the CLEC Annual Report

Name Jacqueline Hayes

Title VP & Treasurer

Complete Mailing 75 Ski Hill Dr.

Address

Northfield, NH 03276

Phone Number 603-391-2909

Fax Number 603-621-0827

E-mail Address jhayes@nhosystems.com



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### 3. Person Responsible for Paying Assessment Bills

Name Jacqueline Hayes

Title VP & Treasurer

Complete Mailing Address 75 Ski Hill Dr  
Northfield, NH 03276

Phone Number 603-391-2909

Fax Number 603-621-0827

E-mail Address jhayes@nhosystems.com

### 4. Regulatory Contact

Name James R. Carmichael

Title President

Complete Mailing Address 75 Ski Hill Dr  
Northfield, NH 03276

Phone Number 603-391-2909

Fax Number 603-621-0827

E-mail Address rcarmichael@nhosystems.com

### 5. Person that Commission's Consumer Affairs Department Should Call Regarding Customer Complaints

Name James R. Carmichael

Title President

Complete Mailing Address 75 Ski Hill Dr  
Northfield, NH 03276

Phone Number 603-391-2909

Fax Number 603-621-0827

E-mail Address rcarmichael@nhosystems.com



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6. Director of Customer Service

Name James R. Carmichael

Title President

Complete Mailing Address 75 Ski Hill Dr  
Northfield, NH 03276

Phone Number 603-391-2909

Fax Number 603-621-0827

E-mail Address rcarmichael@nhosystems.com

7. Company Officer Responsible for Customer Service

Name James R. Carmichael

Title President

Complete Mailing Address 75 Ski Hill Dr  
Northfield, NH 03276

Phone Number 603-391-2909

Fax Number 603-621-0827

E-mail Address rcarmichael@nhosystems.com

8. End User Customer Service

Toll free 800 Number 1-866-983-4237

Fax Number 603-621-0827

E-mail Address support@nhosystems.com

Hours of Operation 24/7

9. End User Repair Service

Toll free 800 Number 1-866-983-4237

Fax Number 603-621-0827

E-mail Address support@nhosystems.com

Hours of Operation 24/7



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#### 10. Names and Titles of Principal Officers

| Name               | Title          |
|--------------------|----------------|
| James R Carmichael | President      |
| Jacqueline Hayes   | VP & Treasurer |
|                    |                |
|                    |                |
|                    |                |
|                    |                |

#### 11. Contact Escalation List

Please attach a contact escalation list, including, name, phone number and e-mail address for first level contacts, directors and company officers responsible for the following: network, interconnection; and provisioning.

#### 12. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative

Signature

Title

President

Printed Name

James R. Carmichael

Date

8/10/10

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
Please mail any documents to the above address.



## **New Hampshire Optical Systems Contact Escalation List**

### **Network:**

- |                               |  |
|-------------------------------|--|
| 1 <sup>st</sup> Level Contact | On-call Network Engineer<br>1-866-983-4237<br><a href="mailto:support@nhosystems.com">support@nhosystems.com</a>                     |
| 2 <sup>nd</sup> Level Contact | Jay Dunn<br>Senior Network Engineer<br>1-866-983-4237<br><a href="mailto:jdunn@waveguidefiber.com">jdunn@waveguidefiber.com</a>      |
| 3 <sup>rd</sup> Level Contact | Steve Janko<br>Director of Engineering<br>1-866-983-4237<br><a href="mailto:sjanko@waveguidefiber.com">sjanko@waveguidefiber.com</a> |

### **Interconnection:**

- |                               |  |
|-------------------------------|--|
| 1 <sup>st</sup> Level Contact | Commissioning Dept<br>1-866-983-4237<br><a href="mailto:support@nhosystems.com">support@nhosystems.com</a>                           |
| 2 <sup>nd</sup> Level Contact | Jay Dunn<br>Senior Network Engineer<br>1-866-983-4237<br><a href="mailto:jdunn@waveguidefiber.com">jdunn@waveguidefiber.com</a>      |
| 3 <sup>rd</sup> Level Contact | Steve Janko<br>Director of Engineering<br>1-866-983-4237<br><a href="mailto:sjanko@waveguidefiber.com">sjanko@waveguidefiber.com</a> |

### **Provisioning:**

- |                               |  |
|-------------------------------|--|
| 1 <sup>st</sup> Level Contact | Provisioning Dept.<br>1-866-983-4237<br><a href="mailto:support@nhosystems.com">support@nhosystems.com</a>                           |
| 2 <sup>nd</sup> Level Contact | Jay Dunn<br>Senior Network Engineer<br>1-866-983-4237<br><a href="mailto:jdunn@waveguidefiber.com">jdunn@waveguidefiber.com</a>      |
| 3 <sup>rd</sup> Level Contact | Steve Janko<br>Director of Engineering<br>1-866-983-4237<br><a href="mailto:sjanko@waveguidefiber.com">sjanko@waveguidefiber.com</a> |